

PRIVACY POLICY

Mountains Wayward

Mountains Wayward (“we”, “us”, “our”) is committed to protecting your personal information and ensuring your privacy.

This Privacy Policy explains how we collect, use, store, and protect your information when you use our website or participate in our activities.

By using our website or services, you consent to the practices described in this Policy.

We may collect the following types of information:

Personal Information

- Name, Phone number, Email address, Address, Emergency contact details, Medical and health information relevant to participation, Identity proof (such as Aadhaar, etc.)

Technical Information

- IP address, Browser type, Device information, Website usage data (via cookies).

Purpose of Data Collection

We collect and use your information for:

- Processing bookings and registrations
- Coordinating treks, expeditions, and activities
- Ensuring participant safety and emergency response
- Communication regarding bookings, updates, and support
- Improving our services and website

Sharing of Information

We may share your information with trusted third parties strictly for operational purposes, including:

- Accommodation providers
- Transport providers
- Insurance providers

Such sharing is limited to what is necessary for conducting the Activity.

We do not sell or rent your personal information to third parties.

Data Security

We take reasonable technical and organisational measures to protect your information from unauthorised access, misuse, or disclosure.

However, no method of transmission over the internet is completely secure, and absolute security cannot be guaranteed.

Cookies

Our website may use cookies to enhance user experience and analyse website traffic.

Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of such external websites. Users are advised to review their respective privacy policies.

Data Retention

We retain personal information only for as long as necessary for operational, legal, or safety purposes.

Sensitive information such as medical data is retained only for the duration required for the Activity unless required for legal or safety reasons.

Children's Privacy

For participants under 18 years of age, personal information is collected only with the consent of a parent or legal guardian.

Policy Updates

Mountains Wayward reserves the right to update or modify this Privacy Policy at any time.

Updated versions will be made available on the website, and continued use of the website or services constitutes acceptance of such changes.

Contact us

For any questions, concerns, or requests regarding this Privacy Policy, you may contact:

Mountains Wayward

Email: info@mountainswayward.com